



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219
<http://www.cns.state.va.us/dmas>

MEDICAID MEMO

TO: All Providers and Health Maintenance Organizations Providing
Services to Virginia's Medicaid Recipients and CMSIP
Enrollees

FROM: Dennis G. Smith, Director
Department of Medical Assistance Services

MEMO	Special
DATE	8-2-00

SUBJECT: Medallion II Expansion into Areas Adjacent to Central Virginia

The purpose of this memorandum is to provide information about the expansion of Medallion II into nine localities adjacent to the Central Virginia Region effective October 1, 2000. Medallion II requires mandatory enrollment into a contracted Health Maintenance Organization (HMO) for certain groups of Medicaid recipients and Children's Medical Security Insurance Plan (CMSIP) enrollees.

Medallion II began January 1, 1996, as a managed care initiative for the Virginia Medical Assistance Program. Medallion II, which originally covered Medicaid populations in Chesapeake, Norfolk, Portsmouth, Virginia Beach, Hampton, Newport News, and Poquoson, was expanded in November of 1997, to include six additional counties. In April of 1999, 33 localities were added to form the Central Virginia Region. (See the attached list for a complete listing of the localities and the HMOs available for each.)

AREAS ADJACENT TO CENTRAL VIRGINIA EXPANSION (AACVA)

Effective October 1, 2000, Medallion II will expand to include managed care eligible Medicaid recipients and CMSIP enrollees residing in the following nine localities:

City of Fredericksburg	King George County	Spotsylvania County
Caroline County	Lunenburg County	Stafford County
Cumberland County	Mecklenburg County	Westmoreland County

Approximately 10,000 Medicaid recipients and CMSIP enrollees in these localities will have four licensed HMOs from which to choose. The HMOs in AACVA are: Sentara Family Care, Trigon HealthKeepers Plus, Southern Health – CareNet, and Virginia Chartered Health Plan.

You will be able to identify recipients enrolled in a Medallion II HMO by their Member ID Card. If a patient presents for services, you should ask for their Member ID Card. Those enrolled in a Medallion II HMO will carry a card bearing the name of one of the following plans: **CareNet** by Southern Health Services, **Sentara Family Care**, **Trigon HealthKeepers Plus**, or **Virginia Chartered Health Plan**. These product names are specific to the Medallion II program.

The HMOs are required to provide, at a minimum, the same services paid for under fee-for-service Medicaid or under CMSIP. However, because of their emphasis on preventive health, many of the HMOs offer enhanced benefit packages designed to improve the health of their members. Certain services are excluded from the HMOs,

including community rehabilitation mental health services (State Plan Option services); school-based services; and abortions.

The HMOs cannot directly market or enroll recipients. The education and enrollment function is the responsibility of our contracted enrollment broker. The enrollment broker assists recipients in selecting a plan, registers members' concerns, and completes health assessment status surveys that are forwarded to the HMOs. The enrollment broker Managed Care HelpLine telephone number is **1-800-643-2273**.

CHILDREN'S MEDICAL SECURITY INSURANCE PLAN

The Children's Medical Security Insurance Plan (CMSIP) provides health coverage for children through the age of 18 who currently do not have health insurance and who meet the income standards and other criteria set by the Commonwealth. The plan is paid for by the state and federal governments and is designed to cover children of working Virginia families who make too much to qualify for medical assistance under Medicaid and too little to afford private insurance.

Applicants can call the toll-free hotline number at **1-877-VA-CMSIP** or visit their local Department of Social Services to request an application.

HEALTH MAINTENANCE ORGANIZATIONS

This Medicaid Memo is provided for information only.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273	Richmond Area
1-800-552-8627	All Other Areas

Please remember that the "HELPLINE" is for provider use only.

EFFECTIVE 10/01/00 MEDALLION II CITY/COUNTIES	Priority Health Care, Inc.	Peninsula Health Care, Inc.	Virginia Chartered Health Plan, Inc.	Sentara Family Care	HealthKeepers, Inc.	CareNet Southern Health Services, Inc.
ACCOMACK	X		X	X		
AMELIA			X	X	X	X
BRUNSWICK			X	X	X	
CAROLINE CO			X	X	X	X
CHARLES CITY			X	X	X	X
CHESAPEAKE	X		X	X		
CHESTERFIELD			X	X	X	X
COLONIAL HEIGHTS			X	X	X	X
CUMBERLAND CO			X	X	X	X
DINWIDDIE			X	X	X	X
EMPORIA			X	X	X	
ESSEX		X		X		X
FRANKLIN CITY	X		X	X		
FREDERICKSBURG			X	X	X	X
GLOUCESTER		X		X		
GOOCHLAND			X	X	X	X
GREENSVILLE			X	X	X	
HAMPTON		X	X	X		
HANOVER			X	X	X	X
HENRICO			X	X	X	X
HOPEWELL			X	X	X	X
ISLE OF WIGHT		X		X		
JAMES CITY CO		X		X		
KING & QUEEN		X		X		X
KING GEORGE CO			X	X	X	X
KING WILLIAM		X	X	X		X
LANCASTER				X		X
LUNENBURG CO			X	X	X	X
MATHEWS		X		X		X
MECKLENBURG CO			X	X	X	X
MIDDLESEX		X		X		X
NEW KENT			X	X	X	X
NEWPORT NEWS		X	X	X		
NORFOLK	X		X	X		
NORTHAMPTON	X		X	X		
NORTHUMBERLAND		X		X		X
NOTTOWAY			X	X	X	X
PETERSBURG			X	X	X	X
POQUOSON		X		X		
PORTSMOUTH	X		X	X		
POWHATAN			X	X	X	X
PRINCE EDWARD			X	X	X	
PRINCE GEORGE			X	X	X	X
RICHMOND CITY			X	X	X	X
RICHMOND COUNTY		X		X		X
SOUTHAMPTON	X		X	X		
SPOTSYLVANIA CO			X	X	X	X
STAFFORD CO			X	X	X	X
SUFFOLK	X		X	X		
SURRY		X	X	X		X
SUSSEX			X	X	X	X
VIRGINIA BEACH	X		X	X		
WESTMORELAND CO		X	X	X		X
WILLIAMSBURG		X		X		
YORK		X		X		
	9	17	42	55	28	34

